



VOLUNTEERS OF AMERICA  
OHIO RIVER VALLEY

*2008 Annual Report*

## Message from the Executive Director

Dear Friends,

March 8 marked the 112th anniversary of the founding of Volunteers of America, which today offers hundreds of essential human services programs in 38 local offices across the United States.



Locally, we have been here 365 days a year for 57 years, developing, managing and delivering programs to meet some of the community's most challenging needs associated with poverty, vulnerability and displacement. We are committed to providing services for those most in need, planning for future needs, and creating opportunities for others to experience the satisfaction of helping others.

As we pause to celebrate this legacy of service and look ahead to the future, we feel fortunate to be a part of the Greater Cincinnati and Northern Kentucky communities. Our promise to you is that we will continue to dedicate our work to creating a better, stronger and healthier tomorrow for those who need us most.

Sincerely,

Chris Lohrman  
CEO and President



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# *Volunteers of America Ohio River Valley at a Glance*

## OVERVIEW

Volunteers of America Ohio River Valley is a multi-service nonprofit organization dedicated to helping those least served by others meet basic unmet needs and become self-sustaining contributors. Through our ministry of service, we engage professional and skilled staff in designing and operating effective programs that combat today's most pressing issues, such as housing for developmentally disabled adults, senior citizens and individuals with extremely low incomes, rehabilitation centers, and supportive living/respite care for adults with mental retardation and developmental disabilities. Volunteers of America Ohio River Valley serves seven counties in Greater Cincinnati and Northern Kentucky, and is committed to working collaboratively with value-based groups and agencies that share its mission.

## MISSION

Through our ministry of service, we help people who are least served by others meet basic unmet needs and become empowered, self-sustaining contributors. Our mission is expressed through our development of programs and services that others are unwilling or unable to provide, and through our acceptance of individuals that others are unwilling to serve.

## ACCOUNTABILITY

Volunteers of America Ohio River Valley adheres to the Better Business Bureau's standards for charitable accountability including governance and oversight, measuring effectiveness, finances, and fundraising. Our rehabilitation centers are accredited by the American Correctional Association. Our Community Integration Services for adults with developmental disabilities is certified by Kentucky Department of Medicaid Services, Department of Mental Retardation and licensed by the Office of Inspector General.



# Empowering Adults with Developmental Disabilities to Live as Independently as Possible

## COMMUNITY INTEGRATION SERVICES

### Empowering Adults with Developmental Disabilities in Ohio and No. Kentucky

Through a broad range of comprehensive care and support services, Volunteers of America Ohio River Valley is focused on empowering adults with developmental disabilities to live as independently as possible in their communities close to family and friends, creating a true sense of belonging and self-esteem.

**Residential Support Services** supports adults with developmental disabilities by providing living arrangements and support options tailored to each person's unique needs. Housing options include one of our 16 group homes and staffed residences, or living with a family care provider (adult foster care).



**Self-care skills** that foster independence and enhance personal development so individuals can lead fulfilled lives and become contributing members of their communities are taught to participants by our support staff. Self-care skills include cooking, money management, interpersonal relations, the use of public transportation, and other neighborhood resources.

While everyone's needs are unique, some other common supports include assistance with daily living needs, including grocery shopping and bill paying, and social supports that help each person feel connected to the community.



Our unique **Weekend Respite** program allows adults with disabilities to truly "get away" for the weekend and lodge at our fully-staffed home in Independence, Kentucky, while providing caregivers with a much-needed break from their routines. Our respite care is the only fully staffed respite care center in Northern Kentucky.

The Weekend Respite program offers each guest a wide range of activities, which may include dining out, a trip to a local festival or park, or staying in to enjoy board games and movies.

## It's About Love, Independence and Protection



Claire was born with severe mental retardation and has always lived with a family member. Now 60 years old, she has outlived her parents and her aging sisters are no longer able to care for her.

Faced with the knowledge that they needed help, Claire's sisters began an uncomfortable, heartbreaking search for some place to send Claire where she would receive the love, care and protection they have given her through the years.

Claire's sisters learned about our independent housing options for adults with MR/DD as an alternative to institutionalized care and enrolled her in Community Integration Services residential living program. Claire now resides with five other residents in a residential setting where she receives daily stimulation and socialization.

Claire enjoys conversations at the dinner table with her friends, trips to the grocery store and community outings. Claire's sisters, who are still very protective and loving of Claire, often visit her and are grateful to have her in a home setting as she has always lived.

Adults with MR/DD are living longer than ever before and like Claire, outlive their parents or have aging family members who have lost their capacity to provide care or support for them. Our residential services is about providing family members with comfort in knowing their loved one is being cared for in a home atmosphere with friends and family among them.

# Providing Affordable Housing and a Safe Place to Call Home

For Volunteers of America and the people we support, a home is far more than shelter. It is the foundation of life. We guide adults with physical disabilities, senior citizens and adults with low incomes by providing not only safe, affordable housing, but also the vital support services they need to thrive.

## **ANTIOCH MANOR AND CLINTON SPRINGS *Apartments for Adults with Physical Disabilities***

Antioch Manor, a 24 unit apartment complex located at 3710 Westmont Drive, and Clinton Springs, a 5 unit residence located at the corner of Reading Road and Clinton Springs, are wheelchair accessible apartments with central air and fully-equipped kitchen areas. A common area for social and group activities, management and maintenance, 24-hour emergency services, laundry facilities, and off-street parking are available at the sites.



## **WOODLANDS *Apartment Living for Senior Citizens***

Woodlands is a 50 unit senior citizen apartment complex located at 2101 S. Main Street in Middletown, Ohio. Constructed in 2004, Woodlands offers both 1 and 2 bedroom apartments with fully-equipped kitchen areas. A common area for social and group activities, management and maintenance, 24-hour emergency services, laundry facilities, off-street parking, and a beautiful outdoor walking path are also part of this secure, comfortable apartment complex.

### ***Did you know?***

Volunteers of America is one of the largest nonprofit providers of quality, affordable housing in the United States. Its ministry of service helps more than 2 million people in more than 400 communities each year.

## **PARKWAY TOWERS *Apartments for Adults with Low Incomes***

Parkway Towers is an 85 unit apartment complex located at 1674 Central Parkway, Cincinnati. Parkway offers both efficiency and 1 bedroom apartments and accepts adults only. All apartments qualify as Section 8 housing. Section 8 housing allows qualified individuals to pay up to 30% of their income for rent. All potential applicants must go through a screening process to determine eligibility for an apartment.



# Keeping Communities Safe By Helping Offenders Make Successful Transitions

Since 1896, Volunteers of America has championed the humane treatment of prisoners and provided services to help offenders successfully transition from prison to productive lives in the community. The first facility, Hope Hall, was established to provide temporary housing for prisoners returning to the community at large.

Located in New York City's Bronx Borough, Hope Hall is regarded as the first halfway house in the United States. The Hope Hall model quickly spread to locations across the country, offering prisoners without homes the shelter and support they needed until they could find work to support themselves.

Today, Volunteers of America Ohio River Valley continues to work at the forefront of the re-entry to society issue, developing innovative community-based programs that help to reduce recidivism, create safer neighborhoods and reduce crime.



When ex-offenders are released from prison with little or no preparation, many of them can't find a job, afford rent or food, and they



often end up on the street or back in the throes of friends who may have encouraged their incarceration in the first place.

At our local rehabilitation centers -- McMahon Hall in Dayton and Pogue Center in Cincinnati -- offenders gain skills and are empowered to succeed when they re-enter their home communities. Services include housing placement, job preparation, substance abuse and mental health treatment, and case management.

Each year, more than 400 clients in our local rehabilitation centers secure employment, participate in education and life-skills training, and learn to give back to their communities through community service experiences.

## **P.A.S.S.A.G.E.S.**

**Positive Attitude Supports Self Achievement Growth Energy & Success** is an intensive outpatient program providing drug and alcohol treatment for Hamilton County Probationers. This day reporting program is set up as a diversion from jail for those on probation for drug and/or alcohol offenses.

VOLUNTEERS OF AMERICA OHIO RIVER VALLEY, INC.  
 COMBINED STATEMENTS OF FINANCIAL POSITION  
 YEARS ENDED JUNE 30, 2008 AND 2007

ASSETS	2008	2007
<i>Current assets:</i>		
Cash and cash equivalents	\$ 184,473	\$ 332,957
Accounts receivable	992,421	401,408
Prepaid expenses	87,393	31,252
Other current assets	<u>12,325</u>	<u>17,387</u>
<b>Total current assets</b>	<b><u>1,276,612</u></b>	<b><u>763,004</u></b>
<i>Property and equipment:</i>		
Land and buildings	5,233,172	3,168,183
Vehicles	181,889	150,089
Furnishings and equipment	631,473	559,670
Accumulated depreciation	<u>(1,758,696)</u>	<u>(1,331,970)</u>
<b>Total property and equipment</b>	<b><u>4,287,838</u></b>	<b><u>2,545,972</u></b>
<i>Other assets:</i>		
Interest in net assets of VOAORV Foundation Inc.	1,826,170	1,860,255
Long term investments - real estate	-	120,579
Notes and loans receivable	25,643	-
Intangible assets, net	326,646	-
Reserves	414,107	392,001
Other long term assets	<u>47,677</u>	<u>37,365</u>
<b>Total other assets</b>	<b><u>2,640,243</u></b>	<b><u>2,410,200</u></b>
<b>Total assets</b>	<b><u>\$ 8,204,693</u></b>	<b><u>5,739,176</u></b>
<b>LIABILITIES AND NET ASSETS:</b>		
<i>Current liabilities:</i>		
Accounts payable	\$ 220,016	139,377
Current portion of long-term debt	112,039	37,537
Line of credit	125,878	-
Accrued expenses	227,480	156,181
Other current liabilities	<u>74,030</u>	<u>63,719</u>
<b>Total current liabilities</b>	<b><u>759,443</u></b>	<b><u>396,814</u></b>
<i>Other liabilities:</i>		
Mortgages payable, non-current	1,434,187	948,144
Notes and loans payable, non-current	444,372	188,809
Refundable advances	<u>163,507</u>	<u>153,625</u>
<b>Total other liabilities</b>	<b><u>2,042,066</u></b>	<b><u>1,290,578</u></b>
<b>Total liabilities</b>	<b><u>2,801,509</u></b>	<b><u>1,687,392</u></b>
<i>Net assets:</i>		
Unrestricted net assets	4,123,102	4,051,784
Temporarily restricted net assets	<u>1,280,082</u>	<u>-</u>
<b>Total net assets</b>	<b><u>5,403,184</u></b>	<b><u>4,051,784</u></b>
<b>Total liabilities and net assets</b>	<b><u>\$ 8,204,693</u></b>	<b><u>5,739,176</u></b>

VOLUNTEERS OF AMERICA OHIO RIVER VALLEY, INC.  
 COMBINED STATEMENTS OF ACTIVITIES  
 YEARS ENDED JUNE 30, 2008 AND 2007

	<u>2008</u>			<u>2007</u>
	<u>Unrestricted</u>	<u>Temporarily Restricted</u>	<u>Total</u>	<u>Unrestricted</u>
<b><u>REVENUES FROM OPERATIONS</u></b>				
<b>PUBLIC SUPPORT</b>				
Contributions	\$ 82,602	0	82,602	87,361
Special Events, net of direct benefit costs	(4,553)	0	(4,553)	0
Bequests	0	0	0	126,858
<b>TOTAL PUBLIC SUPPORT</b>	<b>78,049</b>	<b>0</b>	<b>78,049</b>	<b>214,219</b>
<b>REVENUE AND GRANTS FROM GOVERNMENTAL AGENCIES</b>	<b>5,982,519</b>	<b>0</b>	<b>5,982,519</b>	<b>4,893,594</b>
<b>OTHER REVENUE</b>				
Client fees	338,910	0	338,910	96,428
Rental income	531,402	0	531,402	538,219
Other income	116,245	0	116,245	61,541
<b>TOTAL OTHER REVENUE</b>	<b>986,557</b>	<b>0</b>	<b>986,557</b>	<b>696,188</b>
<b>TOTAL REVENUE FROM OPERATIONS</b>	<b>7,047,125</b>	<b>0</b>	<b>7,047,125</b>	<b>5,804,001</b>
<b><u>OPERATING EXPENSES</u></b>				
Fostering Independence	1,833,010	0	1,833,010	795,308
Promoting Self Sufficiency	3,985,774	0	3,985,774	3,908,081
<b>TOTAL PROGRAM SERVICES</b>	<b>5,818,784</b>	<b>0</b>	<b>5,818,784</b>	<b>4,703,389</b>
Management and general	919,818	0	919,818	881,604
Fundraising	98,238	0	98,238	96,467
<b>TOTAL SUPPORT SERVICES</b>	<b>1,018,056</b>	<b>0</b>	<b>1,018,056</b>	<b>978,071</b>
<b>TOTAL OPERATING EXPENSES</b>	<b>6,836,840</b>	<b>0</b>	<b>6,836,840</b>	<b>5,681,460</b>
<b>EXCESS (DEFICIT) FROM OPERATIONS</b>	<b>210,285</b>	<b>0</b>	<b>210,285</b>	<b>122,541</b>
<b>NON-OPERATING ACTIVITY</b>				
Investment income	12,166	0	12,166	17,849
Change in interest in net assets of VOAORV Foundation, Inc.	(34,085)	0	(34,085)	170,375
Gain (loss) on sale of property and equipment	3,581	0	3,581	18,025
Asset impairment charge	(120,579)	0	(120,579)	(37,948)
<b>SURPLUS (DEFICIT) FROM NON- OPERATING ACTIVITY</b>	<b>(138,967)</b>	<b>0</b>	<b>(138,967)</b>	<b>168,301</b>
<b>CHANGE IN NET ASSETS</b>	<b>71,318</b>	<b>0</b>	<b>71,318</b>	<b>290,842</b>
<i>Transfer of temporarily restricted net assets</i>	0	1,280,082	1,280,082	0
<b>NET ASSETS, BEG OF PERIOD</b>	<b>4,051,784</b>	<b>0</b>	<b>4,051,784</b>	<b>3,760,942</b>
<b>NET ASSETS, END OF PERIOD</b>	<b>4,123,102</b>	<b>1,280,082</b>	<b>5,403,184</b>	<b>4,051,764</b>

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