

ANNUAL REPORT - 2007



Housing for Disabled Adults



Housing for Senior Citizens



McMahon Rehabilitation Center



Housing for Low-Income Individuals



Pogue Rehabilitation Center

1063 Central Avenue
Cincinnati, OH 45202

513-381-1954

www.voaorv.org

OUR MISSION

Through our ministry of service, we help people who are least served by others meet basic unmet needs and become empowered, self-sustaining contributors.

VOAORV

Volunteers of America Ohio River Valley

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There are no limits to caring.

Empowerment



Respect



Compassion



Self Sufficiency



Caring

President's Message

Dear Friends,

Many people ask if there is hope for those who are struggling with drug and alcohol dependency, homelessness, poor mental health, and developmental disabilities. Here at Volunteers of America Ohio River Valley, we know that the answer is yes because we see these individuals empowered with strength, determination and success every day.



Many changes have occurred since I came to Volunteers of America Ohio River Valley. We continue to move forward, encouraging others to participate, mentor and improve their abilities through the many programs and services provided by our organization. Our presence in the Greater Cincinnati and Northern Kentucky area is now more important than ever. With budget cuts by federal and state funding sources, we have an even greater responsibility to the people we serve, as well as to communities, to keep our programs growing.

I applaud our board of trustees, employees, volunteers, and monetary contributors -- all of whom made our work possible in 2007. Our board members provided support and guidance in all areas of our organization. Our exceptional staff worked diligently to be efficient and creative in their service areas. Our volunteers increased our capacity to retain better services to our clients, and our monetary contributors blessed us with the ability to continue our much-needed programs. We coordinated with many partners, both public and private. Most of all, we all believe the work we do is important to the people and to the communities we serve.

As we look back on 2007, we see the seeds that we sowed for new programming and growth in 2008. I invite you to learn more about our organization and our work, and hope that you will become a part of our movement towards making our communities safe, healthy and strong places to live, work and play.

Sincerely,

Chris Lohrman
President/CEO
Volunteers of America
Ohio River Valley

Volunteers of America Ohio River Valley has been helping people in need rebuild their lives for 57 years.

Today, our ministry of service supports and empowers those who are most vulnerable in our communities. We engage more than 100 professional and skilled staff in designing and operating effective programs that combat today's most pressing issues.

Our work touches the mind, body, heart -- and ultimately the spirit -- of those we serve, integrating our deep compassion with highly effective programs and services.

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Correctional Programs - Rehabilitation Centers

McMahon Rehabilitation Center, Dayton, Ohio

Pogue Rehabilitation Center, Cincinnati, Ohio

P.A.S.S.A.G.E.S. (Drug & Alcohol Outpatient Treatment Program)

When residents are admitted into treatment, our Rehabilitation Centers perform an assessment for drug and alcohol, as well as an individualized treatment plan for each resident. Our program is 90-120 days long for corrections, and eight months for sex offenders. During their stay with us, our residents are to remain drug and alcohol free and complete all objectives within their treatment plan to be discharged successfully from our program. Their treatment plan may include abstaining from drugs and alcohol, obtaining stable employment, completing all scheduled groups, meeting all financial obligations, obtaining permanent housing, being medication compliant as applicable, and continuing outside treatment services, if applicable.

Our Rehabilitation Centers are contracted by the Ohio Department of Rehabilitation and Corrections, and Accredited by the American Correctional Association.

Clinical Services

Terri Rust, Director



My name is Terri Rust and I have worked at Volunteers of America Ohio River Valley as the Director of Clinical Services for more than two years.

As Director of Clinical Services, I see many of the clients who are living in the VOAORV Rehabilitation Programs and receiving services from our staff. A lot of the time when I interact with clients is when they are having difficulty with their programs and are having problems getting back on task. I engage with them to problem solve a solution that is a win-win situation. Our clients have had very minimal experiences with a situation that can have a positive outcome, yet not get what they want. We teach them to deal with life on life's terms with an understanding that there are boundaries and socially acceptable ways to gain in life.

I am one of many staff who prepare clients for reconnection in the community. My biggest

contribution to this is monitoring the programs to ensure we deliver what works best through Best Practices. I also supervise clinical staff clinically to support the wonderful work they do with the clients.

I believe every job held at VOAORV is important because we all contribute to the ongoing process of the clients re-entering our communities. We strive to give them 100% of the tools they need to become pro-social members of society and to end the cycle of recidivism.

Client success is measured in baby steps and celebrated with the clients as they learn to overcome barriers and utilize tools to make good decisions. When our clients successfully complete the program and are discharged into the community, they are ready to make good choices to continue positive growth and contribute to their neighborhoods in positive ways.

Pogue Rehabilitation Center
Brad Clark, Director



My name is Brad Clark. I am the Center Director of the Pogue Rehabilitation Center. I have been with Volunteers of America Ohio River Valley for 18 years and my job makes getting up in the morning an easy thing to do.

Everybody makes bad choices at some point in their lives, and some of the clients who come to our rehabilitation center have made very bad choices. It is our job to provide them with ways in which they can change their lives for the better and become productive members of their home communities.

It is a great thing to watch clients come into our center who don't believe they have anything to offer to society and then successfully leave with self-respect for themselves and others. Most of our clients want to better themselves after they have served their time in prison, but they don't know where to start. They come to us without a home to go to, without a job to become self-sufficient, and they have a bleak outlook on what their futures hold. Many also deal with mental and physical health issues that add to their problems.

Our two rehabilitation centers -- McMahon Hall in Dayton and Pogue in Cincinnati -- take in ex-offenders who are hard to place in other Ohio Rehabilitation Centers. We do not throw clients out after they have successfully completed our programs unless they have a place to go and an adequate job. Fortunately, we have a good working relationship with several employment agencies, which has worked out well for our clients because they often receive full-time work after three months. We provide bus tokens for clients going to job interviews and van transportation 365 days a year for those who have medical appointments. We also provide on-site mental health services to those clients in need.

Our organization has a tremendously hardworking, caring staff that provides the best help possible to securing client success, as well as community safety. At the end of the day, it feels good to know that we are serving people who are least served by others and helping them to succeed in leading productive lives.

2007 Program Statistics

No. of Individuals Served	450
Capacity Served at Pogue Rehabilitation Center	94
Capacity Served at McMahon Rehabilitation Center	70
No. of Daily Meals Served	179,580
No. of Bus Tokens Provided	3,500
No. of Clients Served with Mental Health Issues (approx)	200

Finding Hope Among Failures

Mr. J. is a 56-year-old male who has been in and out of prison for more than 35 years. After his recent release from prison in 2007, he was referred to our permanent supportive housing program, which is a bridge for individuals being released from prison and integrated into the community. Mr. J. was scared and unsure about being released. All he had ever known much of his life was incarceration. He desperately needed someone to help him to become a successful part of his community.

Working with Volunteers of America Ohio River Valley's Correctional Rehabilitation Programs, Mr. J. obtained stable employment with benefits and began to build a good network in the community with his family and ongoing support groups.

Now that Mr. J. can pay for his own needs, including food, housing and medical costs, he sees a better future for himself than he did at his release from prison. All it took was for our organization to invest and believe in his future, and we provide that belief and investment in individuals every day.

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MR/DD Programs - Community Integration

Ohio River Valley Industries

Supported Living Services

Following an individual assessment, our case managers and staff work closely with program participants to develop and implement plans that build upon each individual's strengths. While everyone's needs are unique, some common supports include employment opportunities, assistance with living needs, including grocery shopping and bill paying, and social supports that help each person feel connected to the community. Individuals referred by a County Board of MR/DD with a primary diagnosis of Mental Retardation or Developmental Disabilities are eligible for these programs.

Volunteers of America Ohio River Valley's Community Integration Services are a Medicaid waiver provider and are Accredited by CARF.

Ohio River Valley Industries



Ohio River Valley Industries offers an array of individualized services in which participants strive toward competitive employment in community settings while simultaneously addressing other unique issues through counseling and other supportive programs. Supportive programs include transitioning from school-to-work skills, employment skills, on-site employment opportunities, community based supported employment, follow-along services, and day habilitation. Participants developing employment skills have the opportunity to learn while working on a variety of jobs contracted through area businesses.

Some of the jobs the individuals work on are sorting, packaging, minor assembly, mailings, and light manufacturing.

Volunteers of America Ohio River Valley works hard to meet the goals of removing barriers and expanding opportunities for those who have mental retardation and developmental disabilities. We help people find their own independence and in the process, they discover their own resilience.

When it comes to helping those who need us most, we strive to empower individuals with disabilities with the tools they need to live as normal a life as possible.



Community Integration Services Fred Dooley, Director



My name is Fred Dooley, and I have been the Director of the Community Integration Program at Volunteers of America Ohio River Valley for three years.

During my 34 years in working with mentally retarded/developmentally disabled (MR/DD) adults, I discovered this career path is my mission. When I first started working in the field, adults with MR/DD were placed in an institutional setting. Some spent their days and nights in adult cribs with tall bars to hold them in. They wore diapers and seldom had anybody to talk to. Individuals who were able to walk would be placed in a dayroom with nothing to do and no one to teach them how to do new things. It was as if nobody believed they were human beings.

Today, individuals with MR/DD have so many opportunities to become independent. Through a broad range of comprehensive care and support services, we focus on empowering those with disabilities to live as independently as possible. We do this by supporting individuals with devel-

opmental disabilities with living arrangements and care options, such as group apartment homes, staffed residences or living with a family care provider (adult foster care). While everyone's needs are unique, some common supports include assistance with daily living needs, including grocery shopping and bill paying, access to community services and resources, and behavior intervention.

What I like most about working at VOAORV is that we are providing developmentally disabled adults a chance to live in and become a part of their communities, live in their own homes, and learn how to take care of their own basic needs. Most of the individuals we have enrolled in our Community Integration Program were once determined not to be eligible for independent living services by other organizations, and now we are offering them these wonderful opportunities to become as self-sufficient as possible. Serving people least served by others is our mission at VOAORV, and we live that mission in Community Integration every day.

Supported Living Services

Supported Living Services are designed to provide individualized support for adults with developmental disabilities who live independently, with family, in a group setting, or are making the transition from an institution to a community setting. Through individualized support planning meetings, the needs of each individual are identified and a support package is designed to meet their specific needs.

The support package could plan for 24-hour support or a few hours a week, all depending on the individual's and caregiver's needs.

Recreational outings, assistance with personal care, and assistance with money management are all examples of the services offered through our Supportive Living Services. The goal of Supportive Living Services is to help individuals live as independently as possible and become a part of their communities.

2007 Program Statistics

No. of Individuals Served	25
Individuals Served in Residential Living Services	11
Individuals Served in Employment Workshop	14

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Affordable Housing for the Disabled, Extremely Low Income and Senior Citizens

Antioch Manor

Parkway Towers

Woodlands

Antioch Manor is a secured apartment complex located at 3710 Westmont Drive in Cincinnati, Ohio. The complex is for very low income adult individuals who are handicapped or disabled. This 24-unit complex offers both 1 and 2 bedroom apartments, with a spacious backyard area for resident gatherings and events. There is also a community room for indoor entertainment and for residents to socialize.



Parkway Towers is an apartment complex located at 1674 Central Parkway in downtown Cincinnati for adults with extremely low incomes. The apartment complex has both efficiency and 1 bedroom apartments and serves up to 95 residents. The complex has security features and a nice outdoor courtyard area. Purchased by VOAORV in 2003, Parkway Towers serves the needs of adult individuals who cannot afford normal rental payments and offers them a safe and secure place to live.

Woodlands is a secured 50-unit apartment complex located at 2101 S. Main Street in Middletown, Ohio. It is available for very low income senior citizens whose head of household is 55 years or older. The facility offers both 1 and 2 bedroom apartments. Woodlands is VOAORV's newest residential facility. Completed in 2004, Woodlands offers residents comfortable apartments, community activity rooms, and a beautiful outdoor walking path.





Affordable Housing Services Bonnie Chandler, Director

My name is Bonnie Chandler. I have worked at Volunteers of America Ohio River Valley since 1982. When I started working here, I worked in one of our thrift stores and then as we closed those stores, I moved on to work in various other positions. I enjoy working at VOAORV because it is a family and community-oriented organization and there are many opportunities for employees to move up in the organization.

I am now the Director of Housing and Maintenance. The best part of my job is resident relations -- doing things with and for the tenants who live in our buildings. What my department does for the community is provide clean, safe and sanitary housing to extremely low income people. We let them know that there is an agency with people who care about them as individuals and not just rental income. I try to make the housing portion more involved in bringing the tenant/landlord relationship closer, to avoid an unhealthy atmosphere within the housing communities.

As we acquire more housing projects in the future, I would like to see our maintenance department personnel grow as well. Our maintenance department is an integral part of our housing programs and we could not find better employees who care about the individuals we serve in our communities.

I also would like to see more funds for resident relations, and provide the housing communities with items that the individuals would not otherwise be able to afford or have. For example, we need more outdoor grills, gaming units, picnic furniture, garden boxes, and other items that may interest adults and/or beautify our housing structures.

We also welcome volunteer groups to spend a few hours with our residents to work on projects, plan a holiday party, or perform some type of entertainment for our residents. Since many of our residents cannot afford to attend outside functions, we try to provide entertainment for them at no cost in our housing communities.

Service To Individuals Begins By Providing Life's Most Basic Need: Shelter From The Unexpected Storm

Finding a place to call home isn't easy for millions of Americans. Throughout the nation, Volunteers of America has helped thousands of people find a place where they can feel safe, warm and secure, with caring people who will offer help when they need it.

As one of the nation's largest nonprofit providers of quality, affordable housing for low and moderate income households, Volunteers of America creates and manages housing for families with children, the elderly, and people with physical and mental disabilities, HIV and AIDS. In addition, it offers support services and activities to our housing residents -- including after-school programs for children, transportation to medical appointments for the elderly, and training to those with developmental disabilities.

Each year across the nation, Volunteers of America provides more than 25,000 individuals with an affordable place to call home.

Volunteers of America Ohio River Valley, Inc.
 Combined Statements of Financial Position
 Years Ended June 30, 2007 and 2006

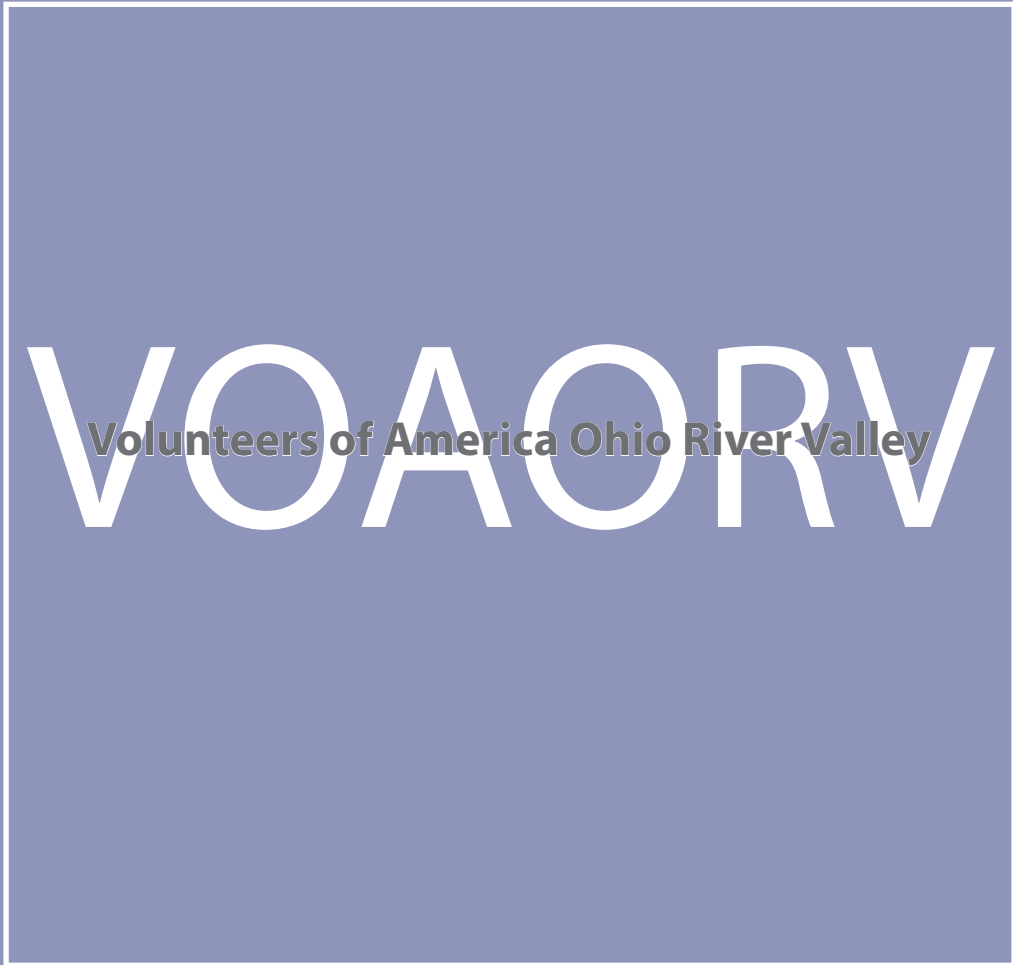
<u>Assets</u>	2007	2006
<i>Current assets:</i>		
Cash and cash equivalents	\$ 332,957	336,099
Accounts receivable less allowance for doubtful accounts of \$0 and \$0, respectively	401,408	255,518
Short-term investments	0	0
Prepaid expenses	31,252	13,546
Other current assets	<u>17,387</u>	<u>17,373</u>
<i>Total current assets</i>	<u>783,004</u>	<u>622,536</u>
<i>Property and equipment:</i>		
Land and buildings	3,168,183	3,185,909
Vehicles	150,089	153,608
Furnishings and equipment	559,670	629,099
Accumulated depreciation	<u>1,331,970)</u>	<u>(1,274,354)</u>
<i>Total property and equipment</i>	<u>2,545,972</u>	<u>2,694,262</u>
<i>Other assets:</i>		
Interest in net assets of VOAORV Foundation, Inc.	1,860,255	0
Long-term investments	0	1,689,880
Long-term investments – Real Estate	120,579	158,527
Other long-term assets	<u>429,366</u>	<u>361,973</u>
<i>Total other assets</i>	<u>2,410,200</u>	<u>2,210,380</u>
Total Assets	<u>5,739,176</u>	<u>5,527,178</u>
<u>Liabilities and net assets</u>		
<i>Current liabilities:</i>		
Accounts payable	139,377	266,851
Current portion of long-term debt	37,537	500,608
Accrued expenses	156,181	183,315
Other current liabilities	<u>63,719</u>	<u>13,487</u>
<i>Total current liabilities</i>	<u>396,814</u>	<u>964,261</u>
<i>Other liabilities:</i>		
Mortgages payable, non-current	948,144	500,000
Notes and loans payable, non-current	188,809	147,300
Refundable advances	<u>153,625</u>	<u>154,675</u>
<i>Total other liabilities</i>	<u>1,290,578</u>	<u>801,975</u>
Total Liabilities	<u>1,687,392</u>	<u>1,766,236</u>
Unrestricted Net Assets	<u>4,051,784</u>	<u>3,760,942</u>
Total Liabilities and Net Assets	\$ <u>5,739,176</u>	<u>5,527,178</u>

Volunteers of America Ohio River Valley, Inc.
 Combined Statements of Activities
 Years Ended June 30, 2007 and 2006

<u>Revenues From Operations</u>	2007	2006
Public Support:		
Contributions	\$ 87,361	168,666
Bequests	<u>126,858</u>	<u>151,620</u>
Total Public Support	214,219	320,286
 Revenue and Grants from Governmental Agencies:	 4,893,594	 4,782,591
 Other Revenue:		
Client fees	96,428	99,692
Rental income	538,219	527,430
Other income (loss)	<u>61,541</u>	<u>103,091</u>
Total Other Revenue	696,188	730,213
 Total Revenues From Operations	 <u>5,804,001</u>	 <u>5,833,090</u>
 Operating Expenses		
Encouraging Positive Development	0	667,719
Fostering Independence	795,308	571,511
Promoting Self-Sufficiency	<u>3,908,081</u>	<u>4,283,408</u>
Total Program Services	4,703,389	5,522,638
Management and general	881,604	709,682
Fundraising	<u>96,467</u>	<u>278,725</u>
Total Support Services	978,071	988,407
Total Operating Expenses	<u>5,681,460</u>	<u>6,511,045</u>
 Excess (deficit) from Operations	 122,541	 (677,955)
Non-Operating Activity:		
Investment Income	17,849	78,584
Realized and unrealized gain (loss) on investments	0	135,353
Change in interest in net assets of VOAORV Foundation Inc.	170,375	0
Gain (loss) on sale of property and equipment	18,025	0
Asset impairment charge	<u>(37,948)</u>	<u>(21,710)</u>
Surplus (Deficit) from Non-Operating Activity	168,301	192,227
 Change in Net Assets	 290,842	 (485,728)
Net assets, beginning of period	<u>3,760,942</u>	<u>4,246,670</u>
Net assets at end of period	\$ <u>4,051,784</u>	<u>3,760,942</u>

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